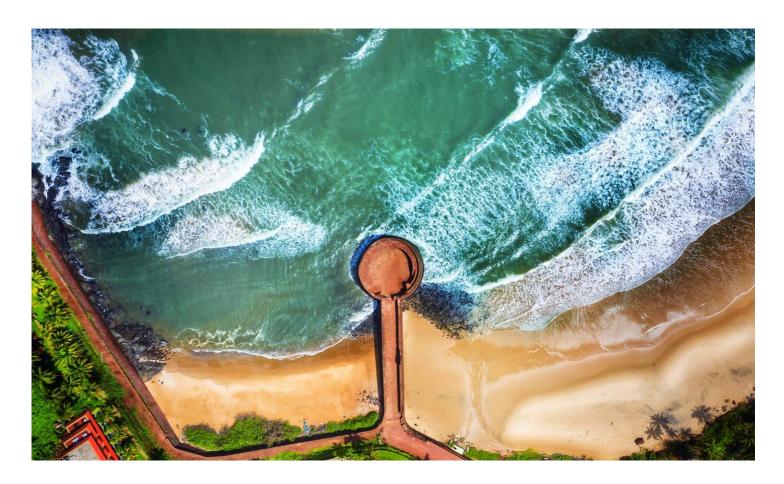






WTTCII MEMBERS' INTERACTION WITH GOVERNMENT OF GOA 4 AUGUST 2022



The Vivanta Goa, Panaji

THE TIMES OF INDIA

Firm on taxi app, solution in three months, says CM

TNN | Aug 4, 2022, 04.23 AM IST Panaji: Reiterating the government's resolve to introduce app-based taxi aggregators in Goa, chief minister Pramod want said that the state cannot be an exception to this service.

"We have to bring taxi aggregators in Goa, and we will come out with a solution within three months," Sawant said on Thursday. Referring to the taxi issue raised by tourism

stakeholders, Sawant said that the tourism sector has been affected by it.

Duing the recently-concluded monsoon session of the legislative assembly, Godinho had urged taxi operators in the state to get together and start their own app. "I want to tell taxi operators once again that an app-based aggregator has to come. I am ready to help Goan taxi operators and let them have their own app. The government will help and fund them," Godinho had said.

Sawant also assured that both Mopa and Dabolim airports will co-exist.

tnn

'Exploring sites for golf tourism'

TNN | Aug 4, 2022, 04.11 AM IST Panaji: Tourism minister Rohan Khaunte said the government plans to introduce golf tourism, and a couple of areas have been identified as potential golf sites.

He was speaking at an interaction between the World Travel & Tourism Council, India Initiative (WTTCII) and the government of Goa on Thursday, CM Pramod Sawant along with senior officials of the tourism ministry were also present.

"We have started promoting wellness tourism, while we have identified a couple of areas for golf tourism. We are quite serious about what we want. High-end tourism will go up a few notches when we have a golf course," stated Khaunte in a reply to a query by an attendee.

The tourism minister said that the government was working on having a golf course in the state, but did not spell out any details.

The attendee said it was every hotelier's dream to see guests staying for four or five days in Goa, and to make it happen, golf tourism is pivotal. He also said that other sporting facilities have to be set up for high-end tourists to ensure they stay longer. tnn

PRESS AND MEDIA ThePrint

Goa's engagement in G20 will make state 'brand of global recognition', says CM Sawant PTI

5 August, 2022 10:02 am IST

Panaji, Aug 5 (PTI) Goa Chief Minister Pramod Sawant has said that the state's engagement in the upcoming G20 summit will make it a "brand of global recognition".

A few months back, Sawant had announced that Prime Minister Narendra Modi has agreed to organise one of the G20 summit events in Goa. India, which will hold the G20 presidency from December 01, 2022 to November 30, 2023, is expected to host the G20 summit next year.

Addressing an event organised by the World Travel and Tourism Council (WTTC) on Thursday, Sawant said it was heartening to know that the World Trade and Tourism Council India Initiative (WTTCII) will be partnering with the upcoming G20 summit along with the Union Tourism ministry and Goa government.

"This will change the way the world looks at India, and Goa would be a brand of global recognition. The recognition of WTTCII global member (for the summit) will elevate Goa's tourism industry and give impetus to the state's growth," he said.

Sawant said that as chief minister, he has given importance to make the state self-reliance. "We aim to make Goa self-sufficient and a leader in ects – education, good govern various aspects sanitation. promotion of local entrepreneurs," he said.

appealed Sawant to the representatives of the famous brands to come forward to hone the skills of youths to raise Goan their employability quotient and tap their entrepreneurship aspirations. PTI RPS NP NP



Outlook

Goa's Engagement In G20 Will Make State 'Brand Of Global Recognition', Says CM Pramod Sawant

Pramod Sawant had announced that Prime Minister Narendra Modi has agreed to organise one of the G20 summit events in Goa. India, which will hold the G20 presidency from December 01, 2022 to November 30, 2023, is expected to host the G20 summit next year.

tlook Web Deak 🧿

Goa Chief Minister Pramod Sawant has said that the state's engagement in the upcoming G20 summit will make it a "brand of global recognition".

A few months back. Sawant had announced that Prime Minister Narendra Modi has agreed to organise one of the G20 summit events in Goa. India, which will hold the G20 presidency from December 01, 2022 to November 30, 2023, is expected to host the G20 summit next year.

Addressing an event organised by the World Travel and Tourism Council (WTTC) on Thursday, Sawant said it was heartening to know that the World Trade and Tourism Council India Initiative (WTTCII) will be partnering with the upcoming G20 summit along with the Union Tourism ministry and Goa government.

"This will change the way the world looks at India, and Goa would be a brand of global recognition. The recognition of WTTCII global member (for the summit) will elevate Goa's tourism industry and give impetus to the state's growth," he said.

Sawant said that as chief minister, he has given importance to make the state self-reliance. "We aim to make Goa self-sufficient and a leader in various aspects education, sanitation, good governance, promotion of local entrepreneurs," he said

Sawant appealed to the representatives of the famous brands to come forward to hone the skills of Goan youths to raise their employability quotient and tap their entrepreneurship aspirations.

(With PTI Inputs)

Panaii: जी20 में गोवा की भागीदारी इसे "वैश्विक पहचान वाला बांड" बना देगी : सावंत

अन्य अन्य By आइजीआर डिजिटल शुक्रवार, 5 अगस्त 2022, 11:30

इंडिया ग्राउंड रिपोर्ट डेस्क

पणजी: (Panaji) गोवा के मुख्यमंत्री प्रमोद सावंत्(Chief Minister Pramod Sawant) ने कहा कि आगामी जी20 शिखर सम्मेलन में राज्य की भागीदारी इसे "वैश्विक पहचान वाला ब्रांडा" बना देगी। सावंत ने कुछ महीने पहले घोषणा की थी कि प्रधानमंत्री नरेंद्र मोदी गोवा (Prime Minister Narendra Modi) में जी20 शिखर सम्मेलन के एक कार्यक्रम के आयोजन के लिूए सहूमति जताई है। भारत एक दिसंबर् 2022 भायजन क जायाजन क लिए सहनात जताइ हो नारत एक विसंध 2022 से 30 नवंबर 2023 तक जी20 की अध्यक्षता बनेरागा उसके अगले साल जी20 शिखर सम्मेलन की मेजबानी करने की उम्मीद है। विश्व यात्रा एवं पर्यटन परिषद (WTTC) द्वारा आयोजित एक कार्यक्रम में सावंत ने कहा कि यह जानकर काफी खुशी हुई कि 'वर्ल्ड ट्रेड एंड टूरिज्म काउंसिल इंडिया इनिशिएटिव' (WTTCII), केंद्रीय पर्यटन मंत्रालय और गोवा सरकार के साथ आगामी जी20 शिखर सम्मेलन के आयोजन में सहभागी

हागा। उन्होंने कहा, '' इससे दुनिया का भारत को देखने का नजरिया बदलेगा और गोवा को वैश्विक पहचान वाले एक ब्रांड के रूप में मान्यता मिलेगी। डब्ल्यूटीटीसीआईआई की मान्यता से गोवा के पर्यटन उद्योग को बढ़ावा मिलेगा और राज्य के विकास को गति मिलेगी।"

VIDEO LINKS



https://fb.watch/eNAh1nBEL9//



https://fb.watch/eJEF36K-pr/





Dr. Pramod Sawant, Hon'ble Chief Minister, Government of Goa Goa is a land of mesmerizing landscapes, a breathtaking hinterland, and welcoming people. Under the leadership of Hon'ble Prime Minister, Shri Narendra Modiji, Goa is getting all the support to enhance its potential. Major work is being undertaken to enhance the north-to-south connectivity, the upcoming Mopa Airport, and infrastructure in and around tourist destinations is being developed in coordination with the Government of India. World Travel & Tourism Council, India Initiative (WTTCII) is an apex industry council, with Members composed of Chief Executives of India's foremost Airline, Business Advisories, Hospitality, Public Sector & Travel Services organizations. In the year 2002 when Goa's tourism was just taking off, WTTCII held a Retreat in Goa with doyens of the industry like Shri PRS Oberoi,

Late Shri Lalit Suri, Shri Krishna Kumar of the Taj Group of Hotels, interacted with the Government of Goa, provided many critical suggestions to take Goa's Tourism for great takeoff. Post-pandemic, the Government of Goa has been the only State in India to adopt the WTTC SafeStamp which ensures that as a destination Goa is following the WTTC Global Safety protocols for all domains of tourism.

Over the years the Members of WTTCII - Airline, Business Advisories, Hospitality, Public Sector & Travel Services – have expanded their footprint, Taj Hotels has 1200 plus rooms, Marriott, Lalit, Caravella, ITC, have created employment, infrastructure, and Airlines like Indigo, SpiceJet and Vistara have joined Goa with many destinations of India. Not to mention travel partners like Abercrombie & Kent and SITA who have contributed to the significant growth of tourism footfalls. I acknowledge that WTTCII's mission is to promote, raise awareness and advocate the importance of India's travel & tourism and its potential to create jobs, employment, and prosperity across all sectors of society and contribute to India's and Goa's economic growth.

It is very heartening to know that in India's upcoming G20 presidency, WTTCII will be partnering with the Ministry of Tourism and the Government of Goa to have high-level G20 engagements in the State. The presence of WTTC Global Members will elevate Goa's tourism industry and create new impetus for jobs and the growth of the State. This will change the outlook of Goa and make it the most sought-after world-class destination. The presence of WTTC Global Leaders will help elevate Goa's tourism, jobs, and employment for the sector and industry. After taking charge as the Chief Minister, I have given utmost importance to Swayampurna Goa - the self-reliance of the people of Goa. This mission aims at making Goa self-sufficient in education, sanitation, and hygiene, good governance, and promotion of local entrepreneurs to go global. I am optimistic that WTTCII will stand up in making Goa and Goans self-reliant and the very best in class for the tourism and hospitality industry. Dabolim and Mopa Airports will exist side by side. With Mopa more destinations will be connected. We are creating the infrastructure for seamless connectivity. Infrastructure in the hinterlands is being ramped up to help PPP models and investment opportunities.

I urge all the respected leaders of all the famous brands represented by WTTCII to come forward and participate in the skilling and upskilling of the local Goan population. A little support and handholding can equip the youth of Goa to take up challenges and be a part of the new world order of being a global village. Support will be given by the Government for the training of local youth by the businesses and organizations. I look forward to the inputs of the leaders of the industry and WTTCII, from time to time, to help the endeavors of the Goa Government, adding more dimensions to the brand Goa and making Goa the favorite tourist destination.



Rohan Khaunte, Hon'ble Minister Tourism, Government of Goa

Goa as the most preferred destination is trying to take steps towards a more responsible tourism environment. The economics suggest that we need to have our fundamentals rights to increase revenue and take Goa to the next level as a destination. Tourism is the backbone of economic development and employment for Goa. It contributes to 16.43% of the GDP of the State. Tourism employs directly and indirectly in Goa and most importantly by locals. While we had 7 MN domestic tourists and .9 MN international tourists, we need to focus on the per capita spend per tourist. We need to create industry-friendly policies to make Goa a great tourism destination. Hon'ble Chief Minister emphasizes on AatmaNirbhar

Bharat and Swayampurna Goa. We have launched Goa Tourism 2.0, as IT Minister, I have added Sun, Sand Sea, and Software. We are looking at innovative ideas like Coworking spaces on the beach. There is a lot of creativity in the Goan air, which has been endorsed by many domestic and international figures of repute. Like the CHOGM (Commonwealth Heads of Government Meeting) in 1983, MOPA will be the next game changer. We are looking at more than 4.6 MN footfalls with both Dabolim and Mopa Airports.

We are looking at an inventory of more than 80000 rooms to match the footfalls both domestic and international. We are opening new domains – wellness, eco-tourism, events, and adventure tourism. We are gearing up for the challenge of the changing needs and tastes of the traveler. We seek your help in understanding this new generation of travelers and how we ensure that they get the best experience, to make them future brand ambassadors for Goa. As per the Hon'ble Chief Minister's vision, we need to take rapid strides in technology for tourism and ensure that the industry is inclusive given Goa's small local population.

The government is looking at introducing taxi aggregators to reduce transportation issues. We are coming out with strong and correct policies on homestays, adventure, caravans, and marketing. We are trying to check revenue leakages for the State through e-legalities.

We need to take up the challenge of manpower requirements and the ecosystem for providing skilled manpower. For tourism, the Government cannot be a regulator but a facilitator, we have to create a business-friendly environment. We are trying a shift to the role with the Goa Tourism Master Plan, the Goa Tourism Policy, and now the Goa Tourism Board. We need the stakeholders and industry to guide and help us to make Goa Tourism 2.0 a success. This interactive meeting is a very important step to review the gaps, visualize what we want, and achieve the target of what we want as government and industry. Constructive thoughts were shared to make Goa Tourism 2.0 a reality. The Hon'ble Chief Minister and Government of Goa will take up the issue of ETVoA's to UK Citizens with the Home Ministry, Government of India. Dabolim and Mopa Airports will both continue operations, and the Government is considering open sky policies to make Goa an accessible destination.

Cellular connectivity across hinterlands is being enhanced with the "Har Ghar Fiber" initiative by 2024. A high-powered committee under the Hon'ble Chief Minister looking into the seamless connectivity, transport issues, and aggregators. For ease of doing business, we have done away with a lot of permissions, we are going online and doing away with the paperwork. For nautical tourism, a whole ecosystem is being built. Integrated clean and safe beach policies are being developed. Industry under CSR must take initiatives under CSR to skill local youth and ensure their employability and livelihoods.



Ganesh Gaonkar, Chairman GTDC & Hon. MLA

Post covid, the Government of Goa and GTDC are taking bold steps to progress. We would like the stakeholders to help us with suggestions to improve services. We would request investors to come forward and invest in the State of Goa. With the upcoming MOPA Airport, infrastructure pushes you can travel from one part of Goa to another part in sixty minutes. We are developing the hinterlands, for example, the Dudhsagar Waterfalls, to increase Goa's offerings over Sun, Sand, and Sea. With the initiatives of Hon'ble Tourism Minister, Mr. Rohan Khaunte and the leadership of Dr. Pramod Sawant, Hon'ble Chief Minister, the Government of Goa, GTDC, and Goa Tourism are taking steps towards achieving new heights and we welcome the stakeholders to participate in this journey.

Ravi Dhawan, IAS, Secretary Tourism, Government of Goa

Goa aims to be a year-round, holistic destination Government is actively behind the Tourism Sector and as a vehicle that will take Goa's economy and people forward. The mission of the Government as outlined by the Hon'ble Minister is to move up the value chain and increase Goa's penetration as a destination while retaining its basic character. Government is cognizant of the problems and is working actively to resolve each one of them. We look forward to the partnership of the industry to develop and market Goa as a destination and their input and help in resolving issues centered around tourism.



The next two decades belong to India. Government and industry must work together to reap these huge dividends. Goa is more than Sun, Sand, and Sea and Government and industry must realize it together through this interaction. We look forward to more such interactions to review, access, and redress the progress.



Dinesh Khanna, Chairman, WTTCII

Over the years, I have seen Goa evolving from a quiet, unknown destination to a happening destination. Goa is a prime destination on India's tourism map. Despite the pandemic, Goa has bounced back to pre-pandemic tourism levels, thanks to the guidance of the Hon'ble Tourism Minister, Mr. Rohan Khaunte, and his dedicated team at the Department of Tourism. Seamless connectivity to the upcoming Airport at Mopa and continuing operations at the existing Dabolim Airport are the key pointers for Goa to lead as a destination.

We are very happy to see the visible infrastructure push in roads, ports and tourist amenities. Goa has the potential to be a premier luxury destination like Bali. WTTCII pledges to support and is happy to work with the Government of Goa to make this transition and journey successful. We pledge our support to help Goa realize this dream, realize the economic and social benefits and create employment opportunities within and outside the industry in Goa. Eastern International Hotels Limited pledges that once the Majorda Beach Resort becomes operational we would be happy to intern local youths, train them in our hotel and make them future-ready.



Sujit Banerjee, Secretary General, WTTCII

Goa is leading tourism reforms with the newly appointed Tourism Board. Massive changes are being brought about in policy, legislation, cleanliness, hygiene, safety, security, and marketing. The WTTCII Members' interaction with the Government of Goa at this juncture is an important forum, led by Hon'ble Chief Minister, Dr. Pramod Sawant, Hon'ble Minister for Tourism, Shri Rohan Khaunte and the entire department of Tourism, Government of Goa, and stakeholders to discuss, share and redefine the way forward for Goa's Tourism.

Nikhil Desai, Director Tourism & CEO, Goa Tourism Board

Ease of doing business is a priority for the Government. The Tourism Department, Industries department, and the Department of PPP have all geared up to provide you with a delivery model, processes, and procedures which is paper leas and hassle-free. We are leveraging the power of IT to ensure that service delivery is efficient and your E-Certificates reach you in the comfort of your offices. As assured by the Hon'ble Chief Minister and the Hon'ble Tourism Minister that both Airports, Mopa and Dabolim



will be operational and continue to thrive. Important tourism destinations across the world are serviced by more than one airport. Having Mopa and Dabolim operational will ensure that operations of the tourism industry and traffic is not disrupted in case of any emergency. Goa is the only State which launched its Taxi App, Goa Miles in 2016, a service that is an active service, with fifteen hundred taxi service providers. The transportation issue is being improved and any deficiencies will be plugged under the supervision of a high-level committee as announced by the Hon'ble Chief Minster. Goa would be following a code of safe and honorable tourism keeping in mind all stakeholders. We are taking the issues concerning cleanliness and hygiene and each of these issues will be addressed. Apart from Russia and UK, marketing activities are being focused on Eastern Europe, Western Europe Scandinavia and a four-country roadshow are being planned for October 2022. Safety and security are the topmost priority and a formal announcement on the Tourist Police Force is due shortly. Golf Tourism is another focus area and we are working with stakeholders to create facilities. The Government of Goa is also in the process of creating permanent event destinations in the State to give more impetus to large events in arts, music, sports, etc. Single window permission for events is also in place. Caravan tourism is also high on the agenda and we are working towards a policy framework for the same. Coming out of the pandemic, a Goa International Travel Mart is being organized in February 2023. An ardent request is being made to the industry to ensure that it is well represented. The interaction and the points coming out of the discussions will be highlighted in our policy planning and approach.



POINTS ENMANATING FROM THE STAKEHOLDERS INTERACTION

- o Both Airports Dabolim & MOPA must be operational
- $\circ~$ Airlines must have the choice to fly not be forced to fly
- No shortening of operational hours at Dabolim
- Seamless high-speed Connectivity between MOPA & South Goa must ensure short travel times
- Massive mismatch of transport (Cabs/Coaches/Busses) expected, last mile connectivity to MOPA once MOPA becomes operational needs to be addressed
- Dabolim operations are important to facilitate Cruise/High-End Cruise passengers at the port of Mormugao Port
- Cruise the need for clean, enhanced Cruise infrastructure. Speedy clearances from piers, appropriate and quality transport to ensure movement of passengers. Port, docking, and landing charges are also to be looked into
- $\circ~$ Golf Tourism is an important focus area and Goa needs to capitalize
- A request from the Government of Goa to the Union Home Ministry to resolve ETVoA's for United Kingdom as it is a prime source market for Goa
- Resolve CZMP issues ease issues like the tedious processes of permissions for ordinary repair & maintenance
- Aggressive marketing and focused marketing for MICE, Wedding, high-end Tourists
- Cap/Meter Taxi fares arbitrary fares hurting/putting off consumers, introduce cab aggregators and should be resolved in three months.
- Defecating at beaches and water bodies make it a strictly punishable crime, focus on clean and safe beaches, tourist attractions
- World-class toilets, pink toilets exclusively for women, and facilities at prime tourist attractions
- Ban single-use plastic and bring in alternatives
- Law & order issues fast track courts, quick verdict, exemplary punishment & communication to a greater audience
- Most importantly a focus on the quality of tourists over the quantity







WTTCII Members' interaction The Government of Goa Perspective

Presented by Aalap Bansal, Director, Tourism Sector Lead, KPMG

4th August 2022, Panaji

Goa has been a vibrant tourist destination...

"Destination leadership award 2019" at the 6th edition of the WTTCII-Hotelivate State Ranking Survey 2019 "Best state for Adventure Tourism category" at National Tourism Award 2019 **Key Tourism Themes** 1st and only Indian state to receive "Safe Travels Stamp" from WTTC Beaches & Coast . Ranked - 1 in the "Best performing state in Tourism" category by Leisure India Today in 2020 • Gaming "Best Wedding and Honeymoon Destination" in India by Travel & Heritage Leisure in 2020 Pilgrimage Water Sports Land based Adventure 16.43% 3,702 **60**% 105 km255 km Eco & Nature-Based Tourism Forest Cover 1 UNESCO World Coast line of km² Inland MICE . Goa with approx. 48 beaches ccontribution to State's GDP. It is the total waterways area of Goa with 11 Wellness Heritage Site 1 NP, 6 WLS . contributes to 35% of total Jobs in the rivers and making it India's smallest 12 lakes state by area 1003 State крмд

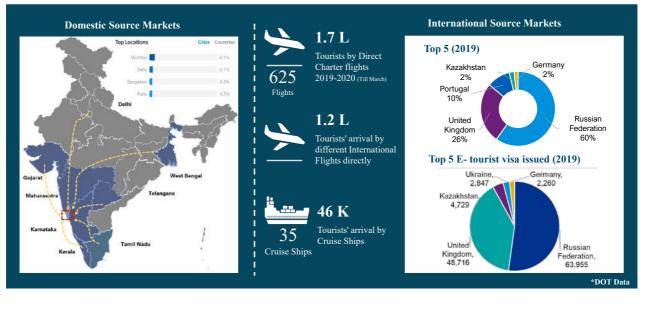
... it had attracted over **8 million tourists** during ⁶⁰⁹ the pre-covid times



GO9

Post-covid progress... With fastest recovery from COVID-19 impact, the occupancy has Goa hotels register highest revied to 70% recovery in terms of occupancy Goa saw the maximum demand for hotels, clocking a jump of 118% in April 2022 The Delhi-Goa air-route saw 2.07 lakhs seats in June 2022, much higher than 1.66 laks in June 2019. and ADR in May: HVS Anarock report Aviation upturn sees new trends: tourism The Indian EXPRESS As per the HVS Anarock's monthly Hotel & Hospitality Review report, while rising routes popular; curbs in China benefit travel cost is yet to have a negative impact on travel aspirations, the global India economic headwinds might delay the recovery of the hospitality sector in the medium term. rly the Delhi-Goa route saw 2.07 lakh seats in June 2022. nuch higher than 1.66 lakh in June 2019. P Krishna Kumar + ETHospitalityWorld + July 05, 2022, 16:00 IS by Pranav Makul | New Dell Even in non-peak season, starred hotels Experiential tourism is the way forward, and a number of Goan properties witness 70% occupancy are putting their heart and soul into showcasing the natural and cultural Bindiya Chari / Undated: Jun 15, 2022, 01:01 (5 👍 487 PTS 🔝 SHARE 🗐 🗛 heritage and wealth of the region so that guests get to see and experience more than just sea, sun and sand. 2 min read . Updated: 25 May 2022, 12:40 PM IST Despite the fact that Goa is currently in its off-season, Bhutoria is gobsmacked by the level of interest in the Goa hospitality industry. 1 langana buring the off-season, Bhutoria expected hotel occupancy to be around 60%, but to his astonishment, his facility is currently over 90%. "Goa has witnessed a surge in popularity as it has become more accessible to the Goa, India's favourite holiday destination, saw the maximum deman for hotels, clocking a jump of 118% in April, followed by Coimbatore, Jaipur, Chandigarh, and Lucknow. Searches for five-star hotels public. Furthermore, urban dwellers prefer an immersive, experiential remained high in Goa, Jaipur, Chandigarh, Varanasi, and experience, and our facility delivers on that front", commented Ishaan 9 Visakhapatnam BY TELANGANA TODAY PUBLISHED: PUBLISHED DATE - 12:41 PM, MON - 20 JUNE 22

The State is popular among both domestic & international tourists alike.



<u>609</u>

<u>609</u>

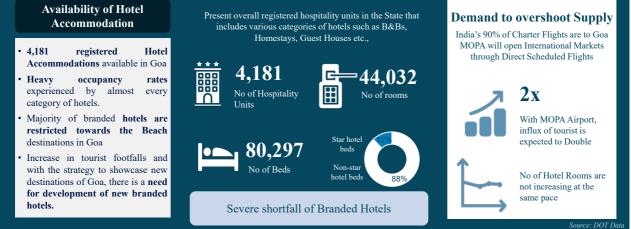


MOPA Airport, with a substantial carrying capacity, 609 is expected to **boost the growth** in tourist footfalls...

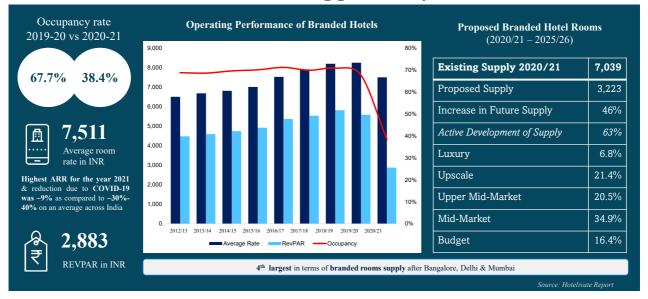


...likely creating a **Paradigm Shift**, in the tourism **60**5 industry of Goa...

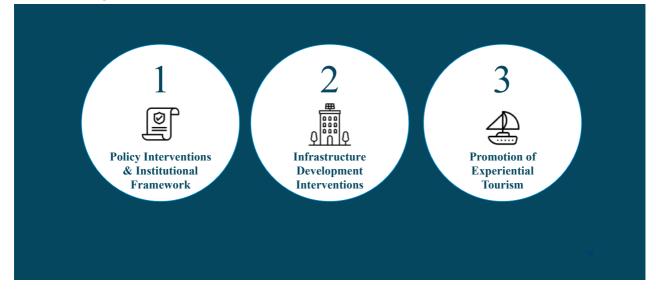
With increase in Tourism arrivals with MOPA commencing the operations, there shall be an increased stress on the hospitality sector and the same shall be required to be enhanced for a seamless tourist experience:



The anticipated **mismatch in demand & supply** for **GOP** branded rooms has created opportunity for investments...



Tourism Department is taking several **Initiatives** for creating a conducive environment for the investors...



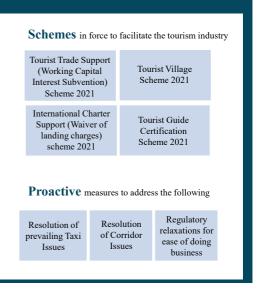
Robust **Policies** and **Institutional Frameworks** are already **60** in place and additional reforms have been proposed...

Existing Institutional Frameworks

- Goa Tourism Master Plan 2016
- Goa Tourism Policy 2019
- Goa Tourism Board with 50% Private Partnership
- Beach Shack Policy 2019
- · Water Sports Policy 2012 and Q-Management Guidelines

Institutional Frameworks under process

- New Goa Tourist Trade Act
- Integrated Beach Management Policy
- Beach Shack Policy 2023
- Homestay Policy
- Tourist Helpline & Tourist Police
- Tourist Taxi Policy
- Industry Status to Tourism
- Relaxation of Registration Rules (EoDB)



Master Plan & Policy signaled to **focus on "Quality Tourism"**...

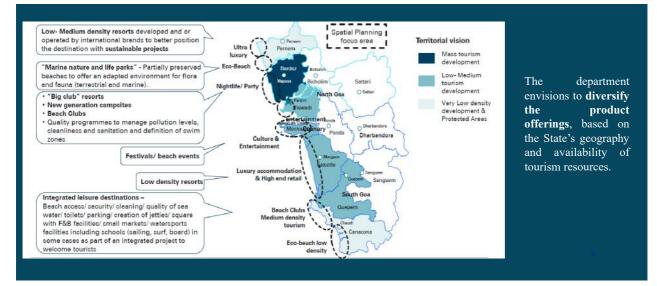
| Goa Tourism Master Plan emphasized on developing value Tourism offerings in the state. | | | | |
|---|----------------------------------|---|----------|------------------------|
| Change the image of Goa | | Develop tourism infrastructures Standardize the tourism indus | | |
| - Year long destination | Increase in per capita spend | Spreading tourist across Goa | | ise in GDP ribution |
| During the challenging times of COVID-19, Domestic tourists including both budget & high value tourists supported the Tourism industry | | | | |
| | | | Category | No. of Hotels |
| | high value Foreign & to tourists | 2 Domestic | A B | 84 256 |
| ta Industry | rget | | C | 1,662 |
| Population Population Population | oth | | D S | 2,176 3 |
| Re | Responsible Budget t | ourists | TOTAL | 4,181 |
| Goa tourism to focus on quality tourism offerings without ignoring the budget tourists | | | | |

...by focusing on "Responsible Tourism" initiatives.

REALIGNED TOURISM VISION "To transform Goa into an innovative and responsible tourism destination, while preserving Goa's attractions, unique historical and cultural heritage and its natural assets while providing ample opportunities for economic prosperity for all" Sand CA2 Restrictive Low value Illegal branding Establishments tourism It is time to reinvent Brand Goa and diversify its identity as a tourism destination There is a unique window opportunity for a new tourism: With greater value More sustainable Smaller scale • More nature-centred

G09

...by focusing on "Low-impact High-value Tourism" in South





G09

The emphasis is now on developing Tourism in **Seven focus areas...**



Goa Tourism has executed several projects in the last five years...



<mark>609</mark>

Goa Tourism has completed several **projects** in the **last five years...**

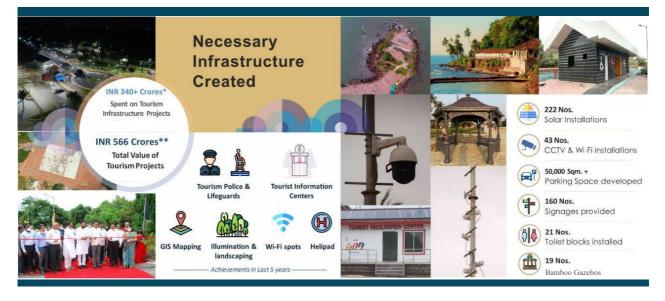




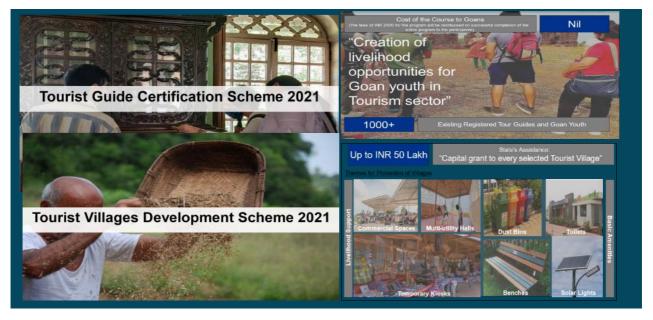


Goa Tourism has completed several **projects** in the **last five years...**

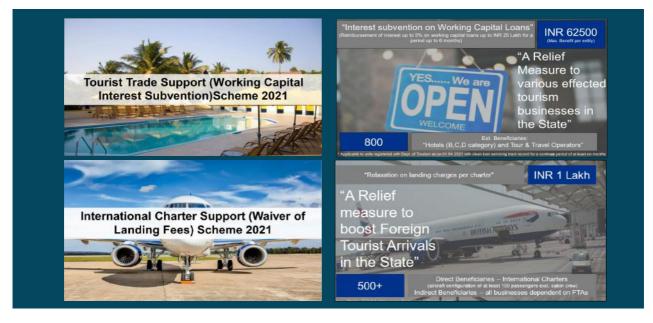
609



Goa Tourism always strived to support the Industry...



Goa Tourism always strived to support the Industry...



The department is **proactively taking measures** to define address several issues faced by tourism stakeholders...

Taxi Experience needs to be enhanced

- Highly expensive and also meters are not used
- No GPS Tracking of the Cabs
- Un-professional Attitude
- Limited availability
- The **Department of Tourism** along with **Department of IT** shall be coming out with an app for Tourist Taxis
- The state is also in various stages of discussion with **Ola & Uber** to begin operations in Goa

Connectivity and other basic amenities

- The connectivity from MOPA airport to various parts of the state is being created.
- A dedicated corridor for movement of tourists is being created to ensure access to all parts of the state within ~45-60 Min
- Also, a likely strain on the current quantity and quality of **basic amenities** such as toilets, parking lots, etc. which are being addressed via **PPP**

Ease of Doing Business and Investment Friendliness

- Multiple Approvals are needed
- No Homestay Regulations
- CZMP & Environment Clearances
- The **Department of Tourism** is coming out with revised guidelines for registrations, reducing paperwork substantially
- CZMP is being finalized and specific TaT will be defined for Tourism Projects

Goa's hassle-free App based Taxi Service



<mark>609</mark>

Intensive push on EODB in the last 100 days..

Ease of Doing Business and Investment Friendliness

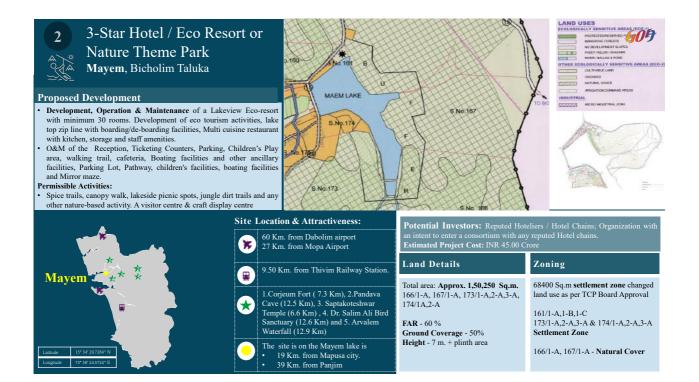
- Notification with revised guidelines for registrations/ renewal of Tourism Trades and Services is being issued.
- The revised guidelines shall be reducing the approvals and paperwork substantially, thus relaxing stringent regulations.
- Reduction in the number of mandatory documents for registration/renewal 12 touristic services.
- Existing mandatory requirements, such as NOCs from Fire and Emergency Services, State Pollution Control Board, Health Department, etc., have been made nonmandatory in the revised guidelines.

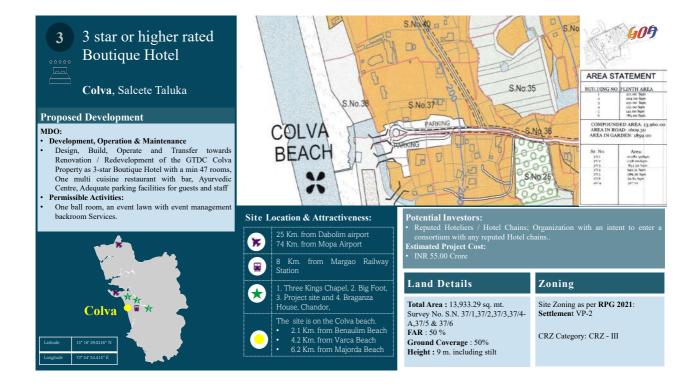
| Tourist Trade/ Services | | | Existing Documentary Requirements | | Revised Documentary Requirements | |
|----------------------------|-------------------------|-----|--------------------------------------|-----|-------------------------------------|--|
| | | New | Renewal | New | Renewal | |
| 1 | Hotels | 9 | 4 | 3 | 0 | |
| 2 | Travel Agents | 9 | 8 | 3 | 0 | |
| 3 | Water Sport | 14 | 14 | 8 | 6 | |
| 4 | Tourist Guide | 5 | 1 | 3 | 0 | |
| 5 | Photographer | 3 | 2 | 2 | 1 | |
| 6 | Deckbeds & Umbrellas | 3 | 2 | 3 | 1 | |
| 7 | Temporary huts/Shacks | 6 | 2 | 3 | 1 | |
| 8 | Dealers | 3 | 1 | 3 | 0 | |
| 9 | Adventure Sports | 15 | 10 | 10 | 8 | |
| 10 | Spice Plantation | 4 | 2 | 3 | 0 | |
| 11 | Online Service Provider | 3 | 2 | 4 | 1 | |
| 12 | Home Stays | 10 | 6 | 2 | 0 | |

....Goa is therefore primed to be a **Premiere**, **Premium Tourism Investment Destination...**











3 star or higher rated

City Hotel

Vasco, Mormugão Taluka

Proposed Development

- To develop a 60 rooms hotel and a proportionate banquet hall to cater to MICE events

5

- to cater to MICE events
 MDO
 Renovation of the residency.
 Operation and Maintenance during the license period.
 Obtain necessary NOCs and permissions for undertaking the renovation and O&M
- Maintain the entire infrastructure.
- Permissible Activities
- To run a hospitality establishment which will cater to rooms night demand in the Vasco area. In addition, activities such as corporate MICE events, socials, weddings and related activities will be conducted





Reputed Hoteliers / Hotel Chains; Organization with an intent to enter a consortium with any reputed Hotel chains..



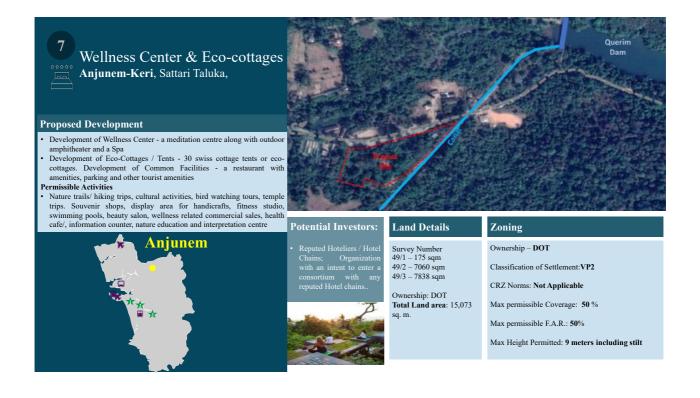


Land Details

S.No. 192 Total Land Area: 3158.70 Sq.m.

No. of floors: G+4 floors (Height: 25 m.) Total Built-up area: 5577.50 Sq.m.





GTDC has been working on central financial assistance from Govt. of India under various **MOT schemes**...



GTDC has been working on central financial assistance from Govt. of India under various **MOT schemes**...



"Special Assistance" from Govt. of India for the 60th Year of Goa's Liberation

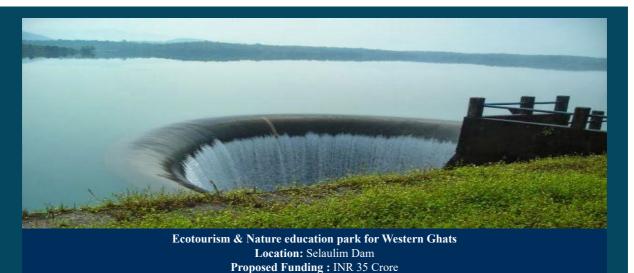


Digital Museum with holography at Aguada Location: Aguada Lower Fort (Central Jail), Candolim Proposed Funding: INR 12 Cr



Restoration & Upgradation of Forts Location: Cabo De Rama **Proposed Funding :** INR 17 Cr

"Special Assistance" from Govt. of India for the 60th Year of Goa's Liberation



"Special Assistance" from Govt. of India for the 60th Year of Goa's Liberation



Development of a Goa Haat and a Mobile app for selling the Handicrafts online Location: Rua de Ourem, Panaji Proposed Funding : **INR 20 Cr**



Aatmanirbhar Goa Hospitality & Skill development Academy Location: Farmagudi Proposed Funding : INR 35 Crore

Other Infrastructure projects in pipeline



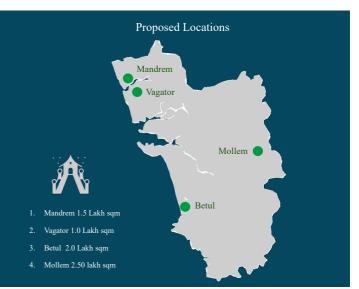
Development of Terminal building at Santa Monica Jetty Location: **Patto Panaji**.

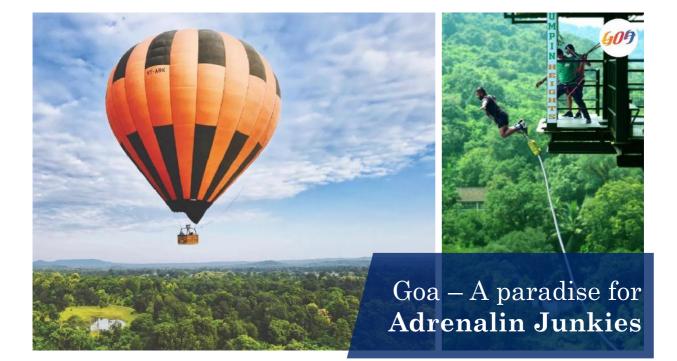
Monocable Detachable Ropeway Location: Panjim & Reis Magos Ropeway Capacity: 800 PPH (upgradable to 1000 PPH) Length of the Ropeway facility: 1240 m.

Expansive permanent venues are being developed to promote local events...

To improve focus and quality of the local events and allows holistic experience. The Permanent Venue shall lead to the following benefit:

- Ready availability of permissions and approvals
- Ready plug & play infrastructure for conducting events
- Single window clearance & permissions
- Standardized experience & convivence to tourist
- Boost confidence & stability to MICE segment.
- Improve marketability and reach of events





The focus is also on **Experiential Tourism** that for the focus is also on **Experiential Tourism** that for the focus is also on **Experiential Tourism** that for the focus is also on **Experiential Tourism** that for the focus is also on **Experiential Tourism** that for the focus is also on **Experiential Tourism** that for the focus is also on **Experiential Tourism** that for the focus is also on **Experiential Tourism** that for the focus is also on **Experiential Tourism** that for the focus is also on **Experiential Tourism** that for the focus is also on **Experiential Tourism** that for the focus is also on **Experiential Tourism** that for the focus is also on **Experiential Tourism** that for the focus is also on the focus is

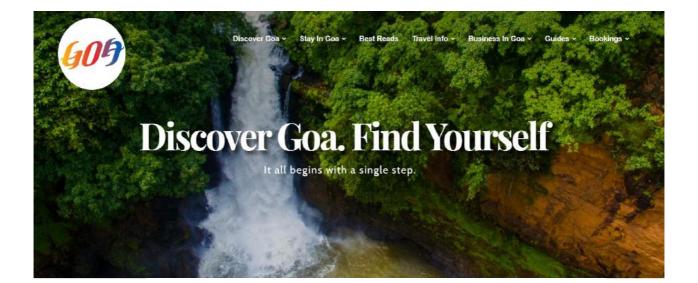


GTDC's assistance for Promoting Experiential Tourism...



Several other experiences are also being curated.... 609







| | | INDIA INITIATIVE | |
|----|------------------------|------------------------------|----------------------|
| 1 | Dr Pramod Sawant | Hon'ble Chief Minister, | Government of Goa |
| 2 | Rohan Khaunte | Hon'ble Minister for Tourism | Government of Goa, |
| 3 | Shawan Mendes | OSD Hon Minister for tourism | Tourism, Govt of Goa |
| 4 | Neville Noronha | OSD Hon Minister for tourism | Tourism, Govt of Goa |
| 5 | Ganesh Gaonkar | Chairman GTDC &. Hon'ble MLA | GTDC |
| 6 | Ravi Dhawan, IAS | Secretary Tourism, | Government of Goa, |
| 7 | Nikhil Desai, IAS | Director Tourism | Government of Goa |
| 8 | Sanjeev C Gauns Dessai | Managing Director, | GTDC |
| 9 | Rajesh Kale | Dy Director | Tourism, Govt of Goa |
| 10 | Ganesh Teli | Dy Director | Tourism, Govt of Goa |
| 11 | Dhiraj Vagle | Dy Director | Tourism, Govt of Goa |
| 12 | Kuldeep Arolkar | Dy Director | Tourism, Govt of Goa |
| 13 | Uday Wadkar | Dy Director | Tourism, Govt of Goa |
| 14 | Gavin Dias | GM(Hotels/Mktg) | GTDC |
| 15 | Laxmikant Vaingankar | General Manager (Admn) | GTDC |
| 16 | Sachin Gore | General Manager (Engg) | GTDC |
| 17 | Kapil Painguinkar | General Manager (Finance) | GTDC |
| 18 | Ninfa D'Silva | Dy. GM(Finance) | GTDC |
| 19 | Deepak Narvekar | Dy. GM(Hotels / Mktg.) | GTDC |
| 20 | Ashok Shrigaonkar | Dy. GM(Engg.) | GTDC |
| 21 | Sandeep Gawas | Dy. GM(T) | GTDC |
| 22 | Kundan D Naik | Dy. General Manager | GTDC |
| 23 | Pramod Badami | Chief Engineer, GTDC | GTDC |
| 24 | Narayan Maykkar | Superintending Engineer | GTDC |
| 25 | Kirankumar Naik | Executive Engineer (South) | GTDC |

WTTCII MEMBERS, REPRESENTATIVES & INVITEES

| 1 | Dinesh Khanna | Chairman, WTTCII & ED | Eastern International Hotels Ltd |
|----|---------------------|--|--|
| 2 | Sujit Banerjee | Secretary General | WTTCII |
| 3 | Dr Jyotsna Suri | C&MD | The Lalit Suri Hospitality Group |
| 4 | Sunder G. Advani | Chairman & Managing Director | Advani Hotels & Resorts (India) Limited |
| 5 | Vikram Madhok | Managing Director | Abercrombie & Kent India |
| 6 | Gurjyot Malhi | Advisor to CEO | Vistara |
| 7 | Sumitro Kar | Executive Director | WTTCII |
| 8 | Sameer Bajaj | Head of Corporate Communications & Corporate Affairs | MakeMyTrip |
| 9 | Abhishek Logani | Chief Business Officer | MakeMyTrip |
| 10 | Sanjeev Mishra IRSS | GGM/Infra (SAG) | IRCTC |
| 11 | Rahul Himalian IRTS | Group General Manager | IRCTC |
| 12 | Rajiv Jain IRTS | Addl GM | IRCTC |
| 13 | Aalap Bansal | Director | KPMG |
| 14 | Yazad Marfatia | Area Director & Head of Sales | Apeejay Surrendra Park Hotels |
| 15 | Achin Arora | Director Sales- Western India | Indigo |
| 16 | Vincent Ramos | Senior Vice President - Goa | THE INDIAN HOTELS COMPANY LIMITED |
| 17 | Ernest Dias | C00 | Sita, Goa |
| 18 | Vinod M | GM | The Lalit, Goa |
| 19 | Amit Kumar | General Manager | ITC Grand Goa |
| 20 | Moin Wasil | Dy. General Manager, Regulatory Affairs | Vistara |
| 21 | Mr Guitry Velho | Vice President, General Manager | Heritage Village Resort And Spa |
| 22 | Vikrant Usgaonkar | Sr Director of Talent & Culture | Novotel Goa Candolim and Novotel Goa Resort & Spa. |
| 23 | Kedar Dighe | General Manager | IBIS Style Calangute |
| 24 | Ranju Singh | Complex General Manager | Novotel Goa Resorts & Spa and Novotel Goa Candolim |
| 25 | Nirav Parikh | Director | Alila Diwa Goa |
| 26 | Aditya Chandra | Head, Operations | The Postcard Hotel |
| 27 | Akshay Bhende | Head – Development: Goa and South India | The Postcard Hotel |
| 28 | Javed Ali | Senior Regional Director, Operations - South Asia | Radisson Hotel Group |
| 29 | Bhavna Bahl | Director/Owner | Beleza De Goa |
| 30 | Vinay Albuquerque | Director | Alcon Victor Group |
| 31 | Xavier Furtado | General Manager | Holiday Inn Resort Goa |
| 32 | Amar Albuquerque | Director of Operations | DoubleTree by Hilton, Panaji |
| 33 | Saurabh Khanna | Nominated | GCCI |
| 34 | Runeep Sanga | Executicve Director | PATA India |
| 35 | Manish Ahuja | Head - Tourism & Director | FICCI |

| TRADE REPRESNTATIVES, GOA | | | |
|---------------------------|--------------------------|----------------------------|--|
| Nilesh Shah | President | TTAG | |
| Savio Messias | Immediate Past President | TTAG | |
| Jack Sukhija | Vice President | TTAG | |
| Aakash Madgavkar | Secretary | TTAG | |
| Shekhar Divadkar | Treasurer | TTAG | |
| Rajesh Salgaonkar | Jt. Secreatary | TTAG | |
| Hemand Arondekar | Mentor | CII Goa Panel Tourism | |
| Carlos De Sousa | Convernor | CII Goa Panel Tourism | |
| Capt. Himanshu Shekhar | Traffic Manager | Mormugao Port Authority | |
| Suresh Patil | Chief Engineer | Mormugao Port Authority | |
| 1 Baban Ghatge | Dy. General Manager | Konkan Railway Corporation | |



WTTCII LEADERSHIP



CHAIR







Sumitro Kar EXECUTIVE DIRECTOR

SELECT GROUP Arjun Sharma Chairman

Ajay Singh Chairman and Managing Director

TATA SIA AIRLINES LIMITED

od Kannar CEO

WTTCII MEMBERSHIP



ROMBIE & KENT I Vikram Madhok Managing Director

ADVANI HOTELS AND RESORTS (I) LTD Sunder G Advani Chairman & Managing Director







BIRD GROUP Radha Bhatia Chairperson



eev Ta CEO



EASTERN INTERNATIONAL HOTELS LTD Dinesh Khanna Executive Director





ERING AND TOU Rajni Hasija & Managing Dir

ctor (AC)

ivek Agarv Partner

MAKEMYTRIP INDIA PVT LTD Deep Kalra Founder & Group CEO



MARRIOT INTERNATIONAL Neeraj Govil SVP Operations - Asia Pacific (excluding China)



HOTELS CO Puneet Chhatwal Managing Director & CEO





THE OBEROI GROUP P R S Oberoi Chairman



TOURISM FINANCE CORPORATION OF INDIA LTD Anoop Bali Whole Time Director & CFO





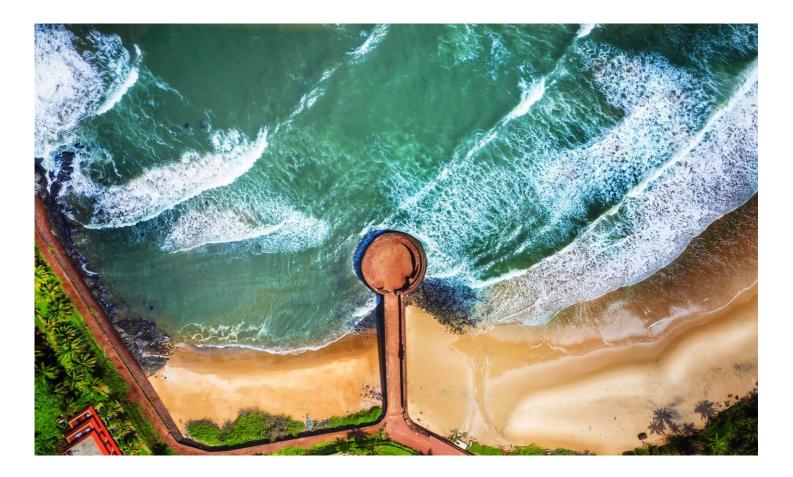
HOTEL LEELAVENTURE LTD Vivek Nair Chairman & Managing Directo



ITC LIMITED Anil Chadha Chief Operating Officer

INTERGLOBE ENTERPRISES PVT LTD Rahul Bhatia Group Managing Director







The World Travel & Tourism Council, India Initiative (WTTCII) represents India's Travel & Tourism sector

WTTCII is an apex industry council, with Members composed of Chief Executives of India's foremost Airline, Business Advisories, Hospitality, Public Sector & Travel Services organizations. WTTCII works with the Government of India, State Governments and stakeholders to remove barriers for growth, create strong policy frameworks to grow and enhance India's travel & tourism sector. Launched in 2000, WTTCII's mission is to promote, raise awareness and advocate the importance of India's travel & tourism and its potential to create jobs, employment and prosperity across all sectors of society and contribute to India's economic growth.

> World Travel & Tourism Council, India Initiative (WTTCII) A-229, Sushant Lok, Phase I, Gurgaon, Haryana - 122 009, India E: executivedirector@wttcii.org; P: + 91 124 426 1875; W: www.wttcii.org